

Maintenance and Care Guidelines

for Vidar Design Flooring Engineered Hardwood Floors



Routine maintenance of your engineered hardwood floors should include not only sweeping, but vacuuming and dust mopping as well.

Vacuuming

It is recommended to vacuum wood floors regularly. This helps to remove solid particles, such as sand grits, which can scratch wood floors, thus damaging them.

Be sure to use a well-maintained vacuum that is safe for hardwood floors. Vacuums specially made for hardwood floors will typically have a soft-brush attachment on their head. Please read your vacuum packaging and features to determine whether it will be safe for your floors.

Dry mopping

Hardwood flooring is not waterproof. Never use a wet mop on your hardwood floors. Excess water from a wet mop can harm the floors and cause premature wear. **Wet mopping will void your warranty.**

If you mop, be sure to use a **dry mop**. This is essentially a slightly damp mop (usually sprayed a little to get it wet).

You can add a non-wax floor cleaner to your spray. We recommend using the Bona® Hardwood Floor Cleaner on a five square foot section of your floor at a time.

Never pour liquid cleaner directly onto the floor.

Gently wipe the surface of the floor area with a mop, without scrubbing.

Do not use ammonia, vinegar nor other harsh chemicals on your hardwood floors. They can rapidly wear out the finishing coat. Ammonia can discolour hardwood floors. Vinegar can etch the surface and create a dull look.

Do not use oil-based soap. It usually leaves a residue that can be sticky and difficult to Remove. It also attracts dirt.

Do not use silicone or wax products on your floors.

Do not use pre-treated dust mops, such as those treated with silicone, wax or other solutions. These can damage your wood floor finish.

Does not require the use of wax or polish.

Rugs and floor protectors

Place rugs or mats at all entrances where your floors reach. Before placing a rug or mat on the floor, remove all dirt and grit from the area. The rug or mat should be placed on a clean surface. Shake out and wash your rugs and mats regularly.

When moving heavy furniture (fridges, pianos, etc.), be sure to place a thick rug underneath your path, so as to reduce damage to your floor.

Use felt protectors under furniture that is stationed on your hardwood floors.

Do not walk on your floors with outdoor shoes. In addition to tracking dirt, shoes can catch little pebbles in them, which scratch floors easily. Water and salt can also be transferred inside through shoes, which can further damage floors.

Sun and light protection

Wood is a photosensitive material. This means it can lighten or darken when exposed to certain types of light, over a long period of time.

Your hardwood floors have a manufacturer-grade, UV finish on them, to delay this process. However, discoloration can not be prevented indefinitely.

It is advised to protect your floors from the sun, and any intense light in your home. This can include placing rugs near windows, or keeping curtains closed when possible. You can also install awnings or window films to help with this issue.

Important Humidity Control

All hardwood floors is a natural hygroscopic material, there will be natural levels of expansion and contraction as the seasons change. Preventative care is meant to reduce the amount of expansion and contractions to an acceptable level.

When the furnace or other heating systems are off!

During non-heating seasons – late spring, and early fall. We Strongly recommend turning on the dehumidifier-- high humidity will invariably cause expansions in wood floors.

When the furnace or other heating systems are on!

During the heating seasons - late fall, winter and early spring. when your central heaters are running; we strongly recommend using a central humidifier to minimize shrinkage which occurs under low humidity conditions.

Hardwood floors prefer environmental conditions as follows at all time:

***Average temperature:**

20°C (68°F) to 22°C (72°F)

***Average relative humidity:**

40% – 50%